SOUTH POINT™

HOUSE RULES

2026

SOUTH POINT™

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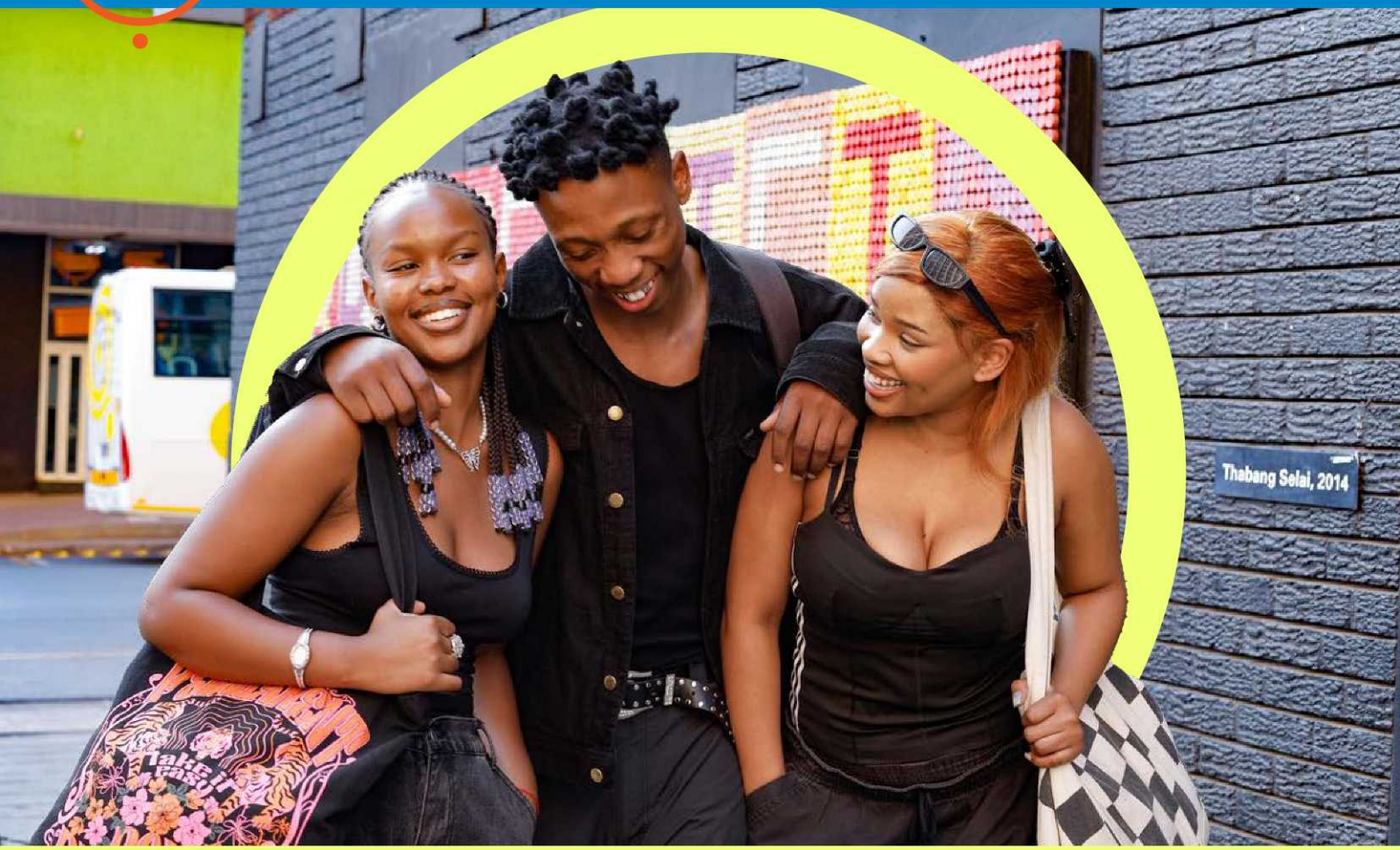


01 GENERAL

Please be advised of the following general rules applicable across all sites throughout the entire year:

1.1. Firearms and any type of weapon, including knives and batons, are strictly prohibited.

1.2. Group meetings or demonstrations require prior approval from South Point.

1.3. Distribution or placement of posters or flyers of any kind within the building is not allowed without our consent.

1.4. SouthPoint is not responsible for any goods or services obtained from parties other than SouthPoint.

1.5. Relocation to another SouthPoint facility due to flooding, fire, or other circumstances is not guaranteed.

1.6. South Point reserves the right to modify, update, or implement new house rules at any time given the circumstances. This may be related to special occasions or institutional/regional requirements.

1.7. Tenants must refrain from participating in any illegal protest activities.

1.8. South Point reserves the right to disqualify tenants, prohibiting them from visiting or residing in any South Point accommodation.

1.9. Conducting any business activities, including the sale of products or services, is not permitted on South Point premises.

1.10. To leave the building with luggage, you must request a vacate note from the office. Failure to do so will result in being penalised.

1.11. Illegal access to South Point-arranged transport to non-tenants shall be fined.MBus passes may not be exchanged or granted to any individual other than the respective lease holder.

02 SAFETY & SECURITY

2.1. ACCESS CONTROL AND KEYS

2.1.1. South Point disclaim any liability for losses that may occur during your stay in our facilities. Therefore, it is imperative that you keep your room always secured and verify that the windows are adequately closed in your absence.

2.1.2. It is your obligation to make sure that your belongings are properly insured.

2.1.3. Should you find yourself needing to request or review any footage for legal or insurance purposes, it is important to report the incident to your security officer and Facilities Manager within 24 to 48 hours. Delaying this step may hinder the company's ability to assist. Please keep in mind that the availability of the requested footage cannot be guaranteed.

2.1.4. South Point maintains the authority to inspect bags (including those of your guests) at any time and to seize any firearms, weapons, alcohol, drugs, or other illegal substances.

2.1.5. You should refrain from lending or giving your key or access card to anyone else. It is important to ensure that there are no key tags or identifiers that could easily reveal which room the key or access card corresponds to. Taking precautions to avoid leaving your keys in locations where they could be lost or stolen is essential.

2.1.6. Tenants are prohibited from allowing any visitors, other tenants residing in the building, or individuals who are banned from entering the premises access to the building using their fingerprint. Should one have a parking lease, the same restrictions shall apply regarding access through the parking gate.

2.1.7. The master key/card will be accessible only between select hours and in emergency cases for tenants needing entry to their rooms. These hours are particularly 08:00 to 18:00 on weekdays and 08:00 to 13:00 on weekends, unless stipulated otherwise.

2.1.8. In the event of a lost or stolen key/access card, you will be granted access to your room only once. In life-threatening emergencies, South Point will make every effort to provide the master key/card when feasible.

2.1.9. Lost keys/cards will necessitate the issuance of replacements, for which you will be responsible for the associated costs, including an administration fee for the locksmith, which covers repining and the issuance of new keys/cards.

2.1.10. Lost keys/cards will not be deducted from your deposit.

2.2. EQUIPMENT

2.2.1. Tampering with any security or firefighting equipment constitutes a grave violation and is unequivocally prohibited. Any interference with fire safety equipment may result in not only the tenant's arrest but also the initiation of criminal proceedings against them.

2.2.2. The expenses incurred for the repair or replacement of such equipment will be charged to the tenant identified or the respective floor, with a minimum fee of R1,500 for any tampering incidents. This includes actions such as breaking glass tubes or fire door magnets, interfering with manual call points, tempering with fire signages, removing fire alarms, discharging fire extinguishers, and manipulating (covering or removing) fire detectors or blankets.

2.2.3. Damages to vending machines and power towers shall amount to a charge of R1,000 per damage.

2.2.4. Tampering/removing emergency lights and obstructing light covers and cameras with plastic or other materials is strictly forbidden as it poses a significant risk and/or fire hazard within the building.

2.2.5. Please ensure that one does not leave their iron unattended, as this poses a fire hazard to everyone in the room and the building.

2.3. SMOKING AND ILLEGAL SUBSTANCES

2.3.1. Unless prescribed otherwise, the utilisation of candles, oil lamps, incense, or any items that generate an open flame poses a significant fire risk and is explicitly prohibited in your room as well as in any other areas of the building.

2.3.2. Unless where stipulated otherwise, the facility maintains a strict no-smoking policy.

2.3.3. Any tenant discovered using cigarettes, e-cigarettes, vaping devices,hookah pipes, cannabis, or any other smoking product/device will receive a level 3 warning (or a level 4 warning in the case of cannabis).

2.3.4. The consumption of tobacco, alcohol, and illegal drugs is expressly forbidden in individual rooms, communal areas, and the rooftop garden.

2.3.5. Smoking and alcohol consumption are not permitted in front of the buildings.

2.3.6. Unless where authorised otherwise, the same restriction is applicable anywhere on the SouthPoint property.
2.3.7. The possession and storage of alcohol within personal rooms or the building is prohibited. The use, storage, or sale of non-prescription drugs or narcotics is also forbidden on the premises.

2.3.8. If any prohibited substances are discovered in one's possession or within their room, South Point reserves the right to terminate the lease agreement immediately and pursue any necessary legal actions.

2.3.9. The use or possession of hookahs is not allowed, and such items will be confiscated, with their return scheduled for the end of the semester or academic year.

2.3.10. The presence of marijuana remains strictly prohibited on our premises, and any violation involving its storage, distribution, use, or cultivation will result in eviction.

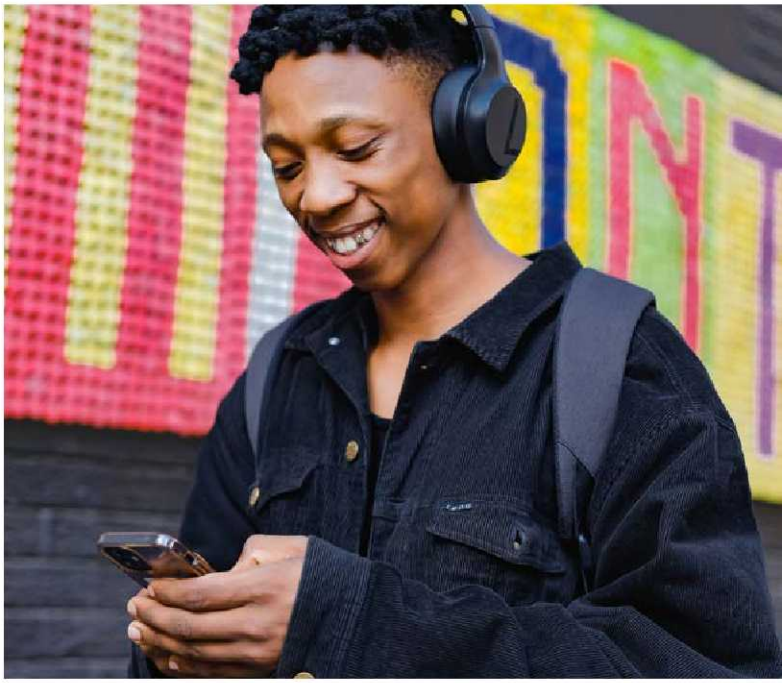
2.3.11. Confiscated goods brought on site, including illicit substances (i.e. narcotics, marijuana and alcohol), may be disposed of without delay, unless where specified otherwise.

2.4. INTERNET USAGE

2.4.1. It is the tenant's duty to guarantee that the Internet services provided under this agreement are utilised in a legal and responsible way. Engaging in any criminal activities or actions that could lead to legal repercussions as it constitutes a violation of this agreement.

2.4.2. The tenant must ensure that their use of the service does not negatively impact the South Point network or the operations of any other service provider.

2.4.3. Tenants are obligated to comply with the principles of fair and acceptable use of the Internet services as outlined in the Acceptable Use Policy. This may be accessed on the website or requested for via the South Point contact centre.



03 VISITORS

3.1. Visitors are permitted if they adhere to the House Rules and the lease agreement. Each tenant is limited to having no more than two visitors at a particular time.

3.2. All visitors must check-in via security by presenting and leaving either their student identification or personal identification documents with security before being granted entry to the building.

3.3. Tenants are responsible for escorting their respective visitors from the foyer.

3.4. Tenants are responsible for making sure that their visitors leave the premises by the specified time. This responsibility includes ensuring that visitors exit the premises when the tenant departs for any reason.

3.5. Tenants shall be fully accountable and financially responsible for any damages caused by their visitors.

3.6. Visitors are allowed access to the building from 9:00 AM to 11:00 PM, with no sign-ins after 10:00 PM. These times are subject to change at any times and shall be communicated in writing.

3.7. In respect to co-living, visitors may not stay for lengthy periods by which it inconveniences or disturbs the roommate, as such unscheduled sleepovers are prohibited.

3.8. Intoxicated, disrespectful and mischievous guests/ visitors may be denied access to the site. Should the individual pose or be identified as a security-risk to tenants/the premises, South Point reserves the right to revoke access and issue any necessary warnings which may result in termination of one's tenancy agreement.

3.9. If it is discovered that the tenant has allowed a visitor to sleepover or remain for any duration outside of the standard visiting hours, a penalty of R200 per visitor per night will be charged and a relevant warning shall be issued.

3.10. Arrangements can be made in an advance for visitors to stay in our facilities at a rate of R135 per visitor per night, payable in advance. Tenants are allowed a maximum of seven overnight stays per month. This is not applicable to our institutionally leased buildings.

3.11. An entry note must be acquired from the administrative office during standard operating hours for a visitor to sleepover, contingent upon the payment and terms specified in rule 3.10.

3.12. Should a tenant been found to have allowed a disqualified/ blacklisted individual on the premises, the tenant, as the lodger, will incur a fine. This constitutes a level 2 offense, resulting in a final warning followed by a fine.

3.13. South Point reserves the right to impose additional restrictions on visitor access if there is a significant increase in utility consumption, inappropriate behaviour from visitors, or if the building's capacity is exceeded.

3.14. South Point reserves the right to deny access to visitors in the event of threats or protest actions.

3.15. The approval of visitors is at the discretion of South Point Management.

04 CONSIDERATION OF OTHERS

4.1. Serious disruptive behaviour that causes disturbance to others may result in the immediate termination of one's tenancy agreement. In such instances, the tenant will be responsible for all charges outlined in the tenancy agreement.

4.2. South Point reserves the right to terminate the tenancy agreement should the tenant be deemed a threat to themselves, others, or the South Point facilities and staff. Efforts shall be undertaken to assist tenants in contacting their educational institution.

4.3. Playing music or other sound equipment at excessive volumes is strictly prohibited.

4.4. South Point reserves the right to confiscate any music equipment if the lodger fails to comply with this regulation. Such equipment will be returned to the lodger at the conclusion of the academic year.

4.5. Shouting, calling, or speaking in a loud voice is prohibited. Running in hallways or any other areas of the building is not allowed. Please report any disturbances to your Resident Assistant/Task Team Representative and Facilities Manager.

4.6. Tenants are required to be fully clothed when in common areas. Arriving at the office in sleepwear (such as nightgowns or pyjamas) is not permitted.

4.7. Security services are authorised to issue instructions on behalf of South Point. Failure to comply with these instructions may result in penalties.

05 FACILITIES

5.1. PARKING

5.1.1. Tenants intending to utilise parking facilities must enter into a distinct parking lease agreement.

5.1.2. A monthly fee for parking will be applicable.

5.1.3. Visitors will be required to make prior arrangements via our office. South Point will not assume responsibility or be held liable for any vehicles left on or found outside our premises.

5.1.4. The parking fee is assessed monthly for the entire lease period. For information regarding rates, inquiries can be directed to our offices or via the contact centre.

5.2. COMMON AREAS

Difficulties using the app, you can report the issues at our office.

5.2.1. The full cost of repairing any item of furniture or electrical appliance provided by South Point will be charged to the tenant together with an appropriate administration charge of not less than R100. If the responsible party cannot be identified, these costs may be distributed among a designated group of tenants living within the room/on the cluster/across the corridor/across the block.

5.2.2. Furniture should not be moved from the common areas to tenant rooms. If one be found to have taken the furniture to their room, a R500 spot fine shall be issued which needs to be paid immediately; this will not be deducted from the tenant's deposit.

5.2.3. Any misuse or improper seating on furniture will result in a penalty. A fine of R500 may be imposed.

5.2.4. No posters or any items should be attached to the walls, windows, or furniture in one's room or any other area of the building. It is essential to maintain the cleanliness of the building; therefore, please refrain from soiling, marking, littering, or damaging the common areas.

5.2.5. Please do not dispose of leftover food, hair, or similar items in the basin, sink, toilet, or shower, as these can lead to blockages in the plumbing system.

5.2.6. Regarding food and kitchen usage:

a. Insects and rodents are a health hazard – all food kept in one's room must be stored in suitable containers or wrapped tightly. Stale, unfinished or waste food must be immediately thrown in the waste bins provided in the kitchens.

b. Any cooking utensils, such as pots and pans, as well as plates, cups, and cutlery that are no longer in use, must not be left unattended in kitchens for an extended duration. Such items along any other personal belongings discarded in common areas shall be subject to disposal.

c. No pot and/or pan may not be left unsupervised whilst cooking as this may pose a fire risk. Staff and company representatives will have the right to remove these items from the stove/turn off the stove/cooking unit for safety reasons.

5.2.7. Regarding chill-zones such as TV rooms/auditoriums/ boardrooms/private and shared study areas:

a. Access will be based on a first-come, first-served principle. In respect for other tenants, usage may not exceed four hours in length.

b. Please refrain from using these spaces outside of usage hours as specified in the building.

c. In line with 1.9. these spaces should not be used to conduct any form of services/business.

d. Both cables and equipment may not be tampered with. A fine of R500 shall be imposed on offenders.

5.2.8. Regarding bathrooms and toilet usage:

a. Only toilet paper made for home use can be flushed down the toilet. Please use the waste bins provided for throwing away other items and remember to use the sanitary bins for the disposal of personal hygiene products.

b. Gender-specific bathrooms are solely to be utilised by the gender-group specified. This is in respect to one's privacy and is inclusive of guests/visitors.

c. Bathing units/shower cubicles may only be used by one person at a time.

5.2.9. For 56 Jorissen:

a. The rooftop kitchen will be available for use exclusively on weekends and public holidays from 09:00 to 20:00. Please ensure that the kitchen is returned to its original condition after use. Neglecting to keep this area clean may lead to its closure for the remainder of the year.

b. Function space: access will be accepted only for a minimum of two tenants. The braai area can be reserved for a maximum of one hour. Please be aware that the braai facility operates on gas, which should be utilised wisely. If South Point determines that the gas is being misused, the cylinder shall need to be refuelled by the respective party/individual at fault.

5.2.10. Open fires are prohibited at the building/facility as stipulated in 2.3.1. and as such may only be deemed during special functions.

5.3 ROOMS

5.3.1. Rooms shall need to remain clean and tidy. Bed linen should be changed and washed at least once a week (the mattress should be covered with a bed sheet). The furniture provided in one's room may not be removed from the room, or the building, without South Point's prior consent.

5.3.2. All rooms undergo inspections bi-monthly. Any damage identified during these inspections will be charged directly to the tenant and must be paid immediately. If the room is found to pose a potential health risk, the tenant will be formally asked to clean it.

5.3.3. Should one repeatedly maintain the room in an unsatisfactory condition, South Point will arrange for a cleaning service, and the tenant will be responsible for all associated costs.

5.3.4. Please report any maintenance issues through the SouthPoint App. Should one encounter difficulties using the app, these issues can be reported alternatively through the South Point customer service channels and if no avail, the South Point office.

5.3.5. Before vacating one's room for weekends, vacations, or any other reason, tenant's must ensure that:
a. The room is cleaned;
b. All food is properly stored or disposed; pots, pans, cups, and plates are washed.

5.3.6. South Point reserves the right to clean the room in one's absence and will charge the tenant for the incurred costs (which will be no less than R250). The cleaning fee may be deducted from one's deposit, and South Point will not be liable for any losses. It is the tenant's responsibility to maintain the room in a clean and hygienic state.

5.3.7. If found to be the cause of a bug infestation in the room, the tenant will be charged R130 for fumigation and pest control. If it is determined that one caused a bug infestation in other units or common areas, the responsibility for the fumigation costs of those spaces, will be communicated to the tenant once South Point receives the invoice from its supplier(s).

5.3.8. Cooking in one's room is strictly prohibited. As such it is not permitted to remove any microwave ovens, induction stoves or hot plates from the communal kitchen for use in one's room.

5.3.9. Hanging clothes or other items from the building's windows is not allowed, and one may not store any items on the balcony.

5.3 WATER AND ELECTRICITY CONSUMPTION

5.4.1. Due to the ongoing issue of water scarcity, South Point reserves the authority to regulate water usage. As such, South Point kindly asks that it's tenant's conserve water. While as a service provide it always strives to provide hot water, South Point cannot guarantee its availability around the clock and will work to minimise any interruptions.

5.4.2. The accommodation fee includes a designated amount for water and electricity. Please adhere to the following guidelines:

a. Utilise only the necessary amount of electricity. Ensure that all lights and electrical devices are turned off when not in use or when leaving room.

b. Please be mindful of the water usage. Should one notice any leaks, kindly inform the security team or Facilities Manager immediately.

c. Make sure that all stove plates and ovens are switched off when not in use. In line with rule 5.2.6. any unsupervised pot or pan may be disposed of.

5.2.8. Regarding clothing and laundry facilities:

a. Washing lines: It is advisable to utilise clothing pegs to safeguard against the loss of personal garments. South Point shall not accept responsibility for any negligence related to this matter.

b. Laundry machines shall require the use of automatic detergent. Both bar soap and handwash powders are forbidden.

c. Given safety concerns, South Point strongly recommends that ironing be conducted outside of rooms, particularly within the laundry facility where a countertop has been provided.

d. Laundry facilities and its associated equipment is solely for the use of SouthPoint tenants. Granting access to one's laundry card/app to a non-SouthPoint tenant is prohibited and eligible for a fine.

e. It is strictly prohibited to sit on top of both washing and laundry machines.

f. Limit showers to under eight (8) minutes to conserve hot water.

5.4.3. Bar heaters and kettles are prohibited in all buildings, except where stipulated otherwise. South Point recommends using fan heaters instead of bar heaters, as bar heaters can present a fire risk.

5.4.4. Any unauthorised items will be confiscated. Please engage with the Junior Facilities Manager regarding items one may consider bringing into the building.

5.4.5. In the event of a water outage in the area, please ensure that all taps are closed to prevent flooding upon when the water service resumes. Negligence in this matter may result in a fee for any damages incurred.

5.4.6. If the building's electricity and water expenses exceed the allocated budget, South Point may be required to raise the accommodation fee to cover the shortfall.

5.4.7. Should the room be equipped with a pre-paid electricity meter and any tampering is detected during one's stay, a **fine of R5,000 may be imposed,** payable immediately before services are restored. Additionally, criminal charges may be pursued.

06 PERSONAL WELLBEING

6.1. MEDICAL CONDITIONS

6.1.1. Should the tenant experience any life-threatening medical conditions or disabilities, please inform South Point so that South Point can aid in case of a medical emergency. Communication can be made via the Student Liaison Manager (SLM) who's details can be retrieved via contact centre.

6.2. PREGNANCY

6.2.1. Should the tenant become pregnant, please inform our Student Liaison Manager (SLM) for support purposes – accessible via our contact centre. Note that it is required to vacate the premises by the sixth (6th) month of one's pregnancy, as our staff are not trained to manage early deliveries.

6.2.2. Non-compliance with these House Rules will be considered a violation of the Lease Agreement and may result in the termination of one's lease.

6.2.3. Abortions performed on the premises are strictly prohibited. In event that one does terminate a pregnancy while on the premises, the tenant's lease will be terminated.

6.2.4. In the event of a suspected pregnancy, a staff member may approach the tenant and request for a doctor's note.

6.3. DISPUTES

6.3.1. In situations where a disagreement arises with a roommate, it is recommended to address the issue by scheduling a meeting with the Student Liaison Manager (SLM) or a relevant representative.

This can be achieved by sending an email to info@staysouthpoint.co.za, via WhatsApp at 076 011 5702 or by contacting 060 018 9901.

07 TRANSGRESSIONS

The following transgressions are subject to the following levels of offence and shall result in the associated outcome. These may be modified without prior notification to the lodger.

OFFENCE	TRANSGRESSIONS	1st OFFENCE	2nd OFFENCE	3rd OFFENCE	4th OFFENCE
LEVEL 1	Minor contravention of residence rules Violation of quiet times Disturbing the peace	VERBAL	FIRST WRITTEN WARNING	FINAL WRITTEN WARNING	EXPULSION
LEVEL 2	Abuse of stoves Tampering with building wiring & electrical Failure to use your biometric access	FIRST WRITTEN WARNING (GOODS CONFISCATED)	FINAL WRITTEN WARNING	EXPULSION	
LEVEL 3	Vandalism Possession and/or consumption of alcohol in the building and in front of the lobby/ entry way Refusal to comply with direct staff instruction Contravention of parking rules Smoking in front of the building/entrance or anywhere on or around the premises Drinking in front of/ around South Point buildings Tampering with building wiring & electrical Loitering Assault and acts of GBV Acts of Cyberbullying	FINAL WRITTEN WARNING	EXPULSION		
LEVEL 4	Any criminal act as per the Criminal Act of South Africa	EXPULSION			

08 FINES & PENALTIES

These subsequent fines and penalties are relevant in consideration of the specified requirements and violations:

A) LEASE AGREEMENT

Early termination of tenancy agreement: **Penalty of two-month rental**

Late payment of rental: **R250 per month**

Forced departure without a vacate note (both short-terms trips and absconding): **R500 penalty.**

Moving from two sharing/three sharing to a single room: **R500** (Tenants are only allowed to move rooms minimum 8 weeks after the commencement date of the original signed tenancy agreement) – excluding institutionally leased buildings

Moving from single room to two sharing/ three sharing: **R1,000** (Tenants are only allowed to move rooms minimum 8 weeks after the commencement date of the original signed tenancy agreement) – excluding institutionally leased buildings.

B) ILLEGAL ACTIVITY AND DAMAGE TO PROPERTY

Level 3 offence: warning plus a fine up to **R5,000.**

Tampering with prepaid electricity meters: **R5,000 plus criminal charges** will be laid against you.

Repairs due to negligence: **R100 admin fee** plus cost to replace / repair.

Moving common area furniture into your room: **R500.**

Misuse of furniture and equipment (including improper seating): **R500.**

Cleaning your room in your absence due to your personal unhygienic living conditions: Minimum of **R250.**

Tampering with a fire alarm or any fire-preventing equipment: warning plus a minimum **R1,000** fine.

Inappropriate or misuse of gas facilities at 56 Jorissen: Fee equivalent to the replacement **cost of a gas cylinder.**

Damage to vending and power stations: **R1,000** fine.

Illegal use of bus tag / laundry card by non-tenant: Confiscation of card and **R500** penalty for release.

C) SPECIAL ARRANGEMENTS

Parking: **Monthly cost** as per parking lease.

Scheduled sleepovers: **R135 per visitor per night** (excluding institutionally leased buildings as per 3.10.)

Unscheduled stayover of visitors (anything which exceeds standard visiting hours): **R200 per visitor per day/night.**

D) REPLACEMENT OF RESOURCES

Lost keys: **R450 single / R650 two-sharing / R850 three-sharing / R1,050 four-sharing.**

Lost access card: **R100**

Replacement laundry card: **R50**

Gqeberha
Soweto
Bellville
Pretoria (except 179 VDS) and 46 De Korte
Clifton Heights
Diamond House
Epozini
Geldenhuys House
Norvic House

BANKING DETAILS
Bank: Standard Bank
Account Holder: South Point Management Services
Account Number: 001854178
Branch Code: 004105

REFERENCE: Use your South Point account number.

For institutionally leased buildings/ spaces, use 00017004 as the reference.

DBN
CPT (except Orchard) and 56 Jorissen
90 De Korte
Argon House
Bee-Hive
Blackburn House
K.S.I. House, Melridge House
Mvelelo House
Phumelela House and Van Der Stel Place

BANKING DETAILS
Bank: Standard Bank
Account Holder: Stay At South Point Properties
Account Number: 001848909
Branch Code: 004805

REFERENCE: Use your South Point account number.

For institutionally leased buildings/ spaces, use 00017004 as the reference.

09 DISCIPLINARY PROCEDURES

9.1 TRIBUNAL

9.1.1. The South Point tribunal is established to address significant disciplinary issues that may result in expulsion or involve level 3 and 4 cases.

9.1.2. This tribunal consists of representatives from various departments within the company and may include institutional partners.

9.1.3. Upon receiving a case, the tribunal will convene and conduct a review within a week, after which the findings will be communicated appropriately to all parties involved.

9.2 EXPULSION

9.2.1. The following actions may result in immediate termination of tenancy from the tenant residence at the sole discretion of South Point:

9.2.1.1. Engaging in any criminal activity, including but not limited to violations of the Drugs and Drug Trafficking Act No. 140 of 1992 while on South Point property;

9.2.1.2. Any tenant suspected of possessing illegal substances in violation of the Drugs and Drug Trafficking Act No. 140 of 1992;

9.2.1.3. Interfering with fire safety equipment in violation of the Fire Safety By-Law;

9.2.1.4. Any tenant found violating the Protection from Harassment Act 17 of 2011, which includes physical assault or violence (such as rape or attempted rape, whether on or off the premises);

9.2.1.5. Acts of gender-based violence (GBV) shall equally be punishable by law and require further intervention by wellness staff or tenant counselling.

9.2.1.6. Any tenant found in violation of the Sexual Offences Act 23 of 1957;

9.2.1.7. Any tenant found violating the Criminal Procedure Act 51 of 1977 concerning theft;

9.2.1.8. Any tenant found in violation of the Dangerous Weapons Act 15 of 2013;

9.2.1.9. Any tenant found in violation of the Firearms Control Act 60 of 2000;

9.2.1.10. Any tenant suspected of possessing fireworks or other explosive devices on the premises in violation of the Explosives Act 15 of 2003;

9.2.1.11. Starting a fire in any area of the building not designated for that purpose, and/or without prior approval from Management, in violation of the Fire Safety By-Law;

9.2.1.12. Vandalism or damage to property will lead to immediate termination of tenancy;

9.2.1.13. Picketing within the building is prohibited.

9.2.1.14. Cyberbullying shall not be tolerated within or across the premises or by any of South Point tenants. Serious interventions shall be deemed necessary upon receipt of complaint.

9.2.2. The following system for verbal and written warnings is applicable to all breaches of House Rules:

9.2.2.1. A written notice will be issued for every verbal warning, which must be signed by the tenant involved, as well as by the relevant administrator, and will be added to the tenant's file.

9.2.2.2. All written warnings will require signatures from the tenant and residence staff and will be documented in the tenant's file.

9.2.2.3. Should a tenant be expelled from the residence, they will have six hours to vacate the premises from the moment they receive instructions from residence staff. Non-compliance will be treated as trespassing.

9.2.2.4. Tenants may submit a written appeal regarding their expulsion, detailing any mitigating circumstances for consideration to:
· South Point Management.
· South African Police Services (SAPS)

9.2 RIGHT OF ADMISSION

9.3.1. South Point reserves the right to regulate admission across all its facilities.

9.3.2. A tenant may be denied access if they have received a warning, violated any established house rules, or have been subjected to a tribunal.

9.3.3. Violations are recorded with reference to an individual's ID number against which a 'no access' policy is uniformly enforced throughout our respective properties.

9.3.4. All warnings issued to a tenant will be sent via email to the financial sponsor supporting their accommodation at South Point, which may include NSFAS, bursaries, or parents.

CONTACT DETAILS

Email info@staysouthpoint.co.za,
WhatsApp 076 011 5702
Phone 060 018 9901